



LET'S GO DIGITAL
2020

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Development Activity Update and Tracking Chart

Weekly Report





For the week of May 11, 2020



Plan Review Times

Residential	Goal	Actual
New Construction	14 Days	3 Days
Miscellaneous	2 Days	3 Days
Commercial		
New Construction	21 Days	10 Days
Alterations	7 Days	4 Days

Service Delivery

-  **Permitting** ↑66
1,465 Permits issued, 97% online
-  **Inspections** ↑363
5,576 Inspections completed
-  **Phone Calls** ↑194
2,611 Customer calls answered
-  **Project Plans** ↑2%
99% Digital submission

↑↓ Indicates change since previous week

Tracking Chart

Weeks starting March 2 - May 11, 2020



Division of Building Safety



Construction activity is trending positively in Orange County.

Orange County Division of Building Safety has been tracking and monitoring permitting and inspections statistics closely since the COVID-19 Crisis began in our community. As you can see from the tracking chart, permits and inspections are trending upwards in recent weeks.

Leaders within the Division and Department have also been conducting conferences with industry organizations and stakeholders in order to gain insights about the true effect on the industry and to form a response plan to assist in recovery. Orange County supports local business and the construction industry in our region. We want you to know that we are here to support your projects and are listening to your suggestions for recovery efforts. We understand that the true effects of the pandemic may take some time to fully realize and a plan is being developed to assist our industry in the months ahead.

Announcements related to action items developed from this process are expected soon!

Modified service info, training tools and partner information are all available on the [“Development Services”](#) tab of Orange County’s COVID-19 webpage at www.ocfl.net/coronavirus.

Additional Frequently asked questions have been posted on the Division of Building Safety Homepage at www.ocfl.net/building.

Hurricane Season Begins June 1st

Tree Trimming Reminder



Now is the time to start thinking about disaster preparedness and preparing for storms here in Florida. Hurricane Season begins in less than a month, on June 1, 2020.

One important preparedness step is to ensure that trees on your property are properly maintained. [Orange County home and business owners are reminded annually to keep their trees trimmed and healthy](#). If maintained properly, healthy, mature trees can help shield your home during a storm. Keeping them professionally pruned will allow hurricane force winds to pass through them, and lessen the chances they blow over.

How to Prepare for Hurricane Season

Visit [Ready.gov](https://www.ready.gov) to learn what actions to take in the event of a hurricane watch or alert in your area.

- Create a family emergency communication plan
- Prepare a disaster supply kit
- Know the local hurricane evacuation route and shelter locations
- Protect your home, including proper tree trimming

[*View Orange County's Hurricane Safety Guide.*](#)

Building Safety Month Week 3
Resiliency. Sustainability. Innovation.

Model building energy
**codes will save homeowners
and businesses up to
\$126 billion in energy costs.***



**The U.S. Department of Energy*

Resiliency, Sustainability and Innovation is the topic for week 3 of [Building Safety Month](#).

Resiliency is the ability to plan and prepare for, absorb, recover from, and more successfully adapt to adverse events regardless of whether the subject is an individual or our society, a business or our economy, a single bridge or all critical infrastructure.

Green building and sustainable construction strategies reinforce the societal health, life and safety benefits that building codes offer, providing resilience to natural

disasters, a changing climate, resource consumption and management, and service interruptions due to unforeseen events.

Innovation in Building Safety can apply to the products that we use in construction, tools and technologies used in design and testing and to the code itself, using unique and innovative ideas to protect all members of our community.

For more information, please visit www.buildingsafetymonth.org

Tent Permits Now Available on Fast Track!

Tent Permits now available on **FastTrack**
ONLINE SERVICES



FastTrack.ocfl.net

You can now apply for a permit to install a tent on [Fast Track Online Services](#)! This new tool was already in development as part of Mayor Demings' [Customer First Development Services Initiative](#), but the production was *'fast tracked'* in conjunction with the **Phase I** reopening of restaurants.

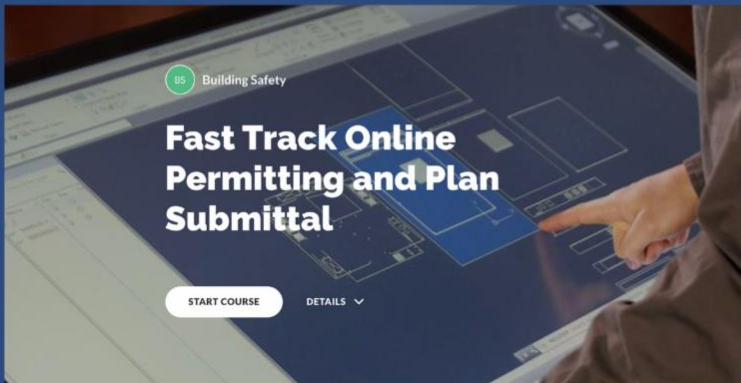
Tent permit application submission requirements [may be found here](#).

Interactive Fast Track Training Course Receives Great Reviews

Interactive Fast Track Training Course



“The course was clear and concise. Well written.”



FastTrack
ONLINE SERVICES

To access, visit
FastTrack.ocfl.net
and click on ↓



User Guide

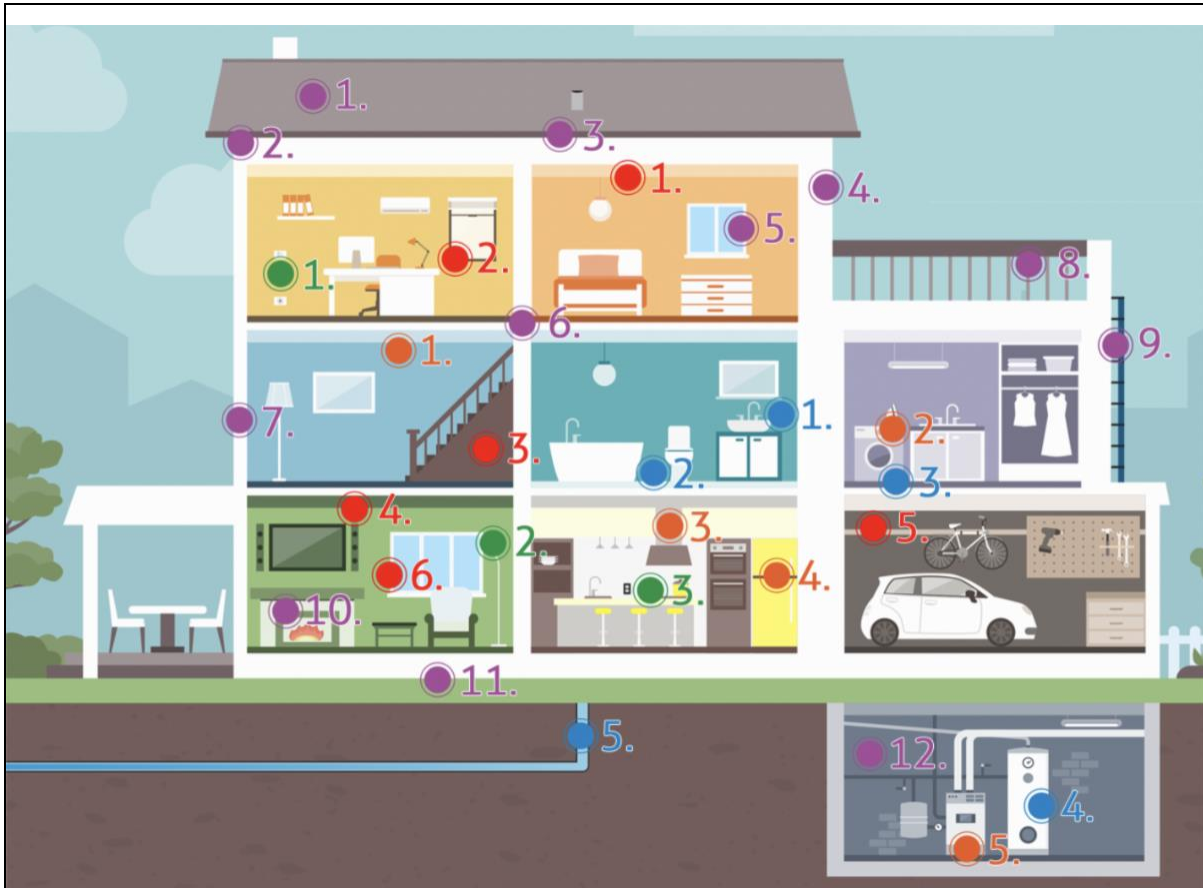
Hundreds of customers have now completed the [Fast Track Interactive Training Course](#) and more than 90 have left us reviews on the material. The response is overwhelmingly positive with an average rating of 4.6 stars. We are very pleased to see that this tool is helping those who need to apply for permits obtain them online.

This course covers a Residential Building Permit and Commercial Building Permit application in depth. For sub-trade permit applications, such as Plumbing, Electrical, Fuel/Gas, Tents, Roofs please view our [video resources library](#).

[Access the Interactive Training Course](#)

FREE DOWNLOAD: FUN AT HOME!

Family Activity: Building Code Scavenger Hunt



Orange County Division of Building Safety has converted this interactive [Building Safety Month](#) poster [created by the International Code Council](#) into a fun, challenging activity for families at home during the Coronavirus pandemic. Click the image above or button below to [download the booklet](#).

Participants will try to label each dotted item and then try to find a similar item in their own home. The intention is for parents and guardians to guide children through this activity. Learn the importance of each item on the attached answer keys.

[Download the Activity Booklet](#)

New Fast Track Feature: My Services Dashboard



FAST TRACK ONLINE SERVICES



Home > My Services > Dashboard

HOME

SEARCH FOR:
Development Cases
Field Investigative Reports
Hearings & Meetings
Inspections
Licensed Contractors
Permits (All Types)
Property (Address/Parcel)

VIDEOS:
Video Resources

ACCOUNT SERVICES:
My Services Dashboard

LINKS:
Impact Fee Calculator
Permits & Licenses Info
Planning & Development
Forms, Fees & Resources
OC Home (ocfl.net)
OC Property Appraiser
Unlicensed Contractor Information

[Take Our Survey](#)

My Services Menu Logout

FastTrack My Services Dashboard

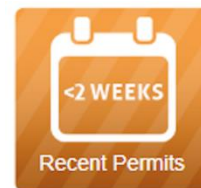
 My permits	 Recent Permits	 Incomplete Permits	 My Permit Search
 Apply for Permits	 My Fees/Payments	 My Inspections	 Assign Contractors
 User Guide	 Change Password	 Edit Profile	 Survey

 Permit Verification	 My Licenses	 Manage Escrow	 Logout
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As one part of our plan to respond to customer feedback and requests received during the [Customer-First Development Services initiative assessment phase](#), new Fast Track features are currently being developed and deployed. Recently, a new "My Services Dashboard" feature was launched on Fast Track!

[Orange County Fast Track Online Services](#) has been updated to feature this new user-friendly Dashboard page upon login. All users will see this new page appear when you login to your account instead of the "My Permits" page. It is also accessible at any time from the menu dropdown as well as the sidebar.

Besides increasing user-friendliness and clearly displaying available tools and services, this new page speeds up the page-load times for users with many permits. A new "Recent Permits" page will display all permits you have worked on within the past 2 weeks and a new "Incomplete Permits" page will pull up permit applications you have started and saved for later. These features



are intended to help avoid longer loading times experienced by users with large amounts of permits.

Some features are only for accounts issued to Licensed Contractors, such as the "*My Licenses*" feature that allows you to view and manage the licenses attached to your account, and "*My Permit Verification*" which allows a Licensed Contractor to verify and accept permits applied for on their behalf.



The "*Assign Contractors*" feature allows users that apply for permits on behalf of a Contractor to select the contractor who will need to verify and accept the issuance of the permit. This feature was launched recently and is now more prominently displayed.



The My Services Dashboard has launched for all registered Fast Track users!

Orange County Government, Florida

Division of Building Safety

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